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CCRM Newport Beach Clinic Cancellation Policy – Effective 03/01/2024

1) Cancellations/No Call/No Show Policy for Medical Appointments (New Patient Consultations, follow-up office visits, ultrasounds, labs)

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to seemingly “full” appointment book.

***If an appointment is not cancelled at least 48 hours in advance, you may be charged a \$150 fee; this will not be covered by your insurance company.**

***New patients must submit all New Patient documents 48 hours before your appointment to keep your appointment. It will give your provider ample time to review and familiarize themselves with your medical history prior to your appointment. If these documents are not received within 48 hours, your appointment will be automatically cancelled, and a \$150 cancellation fee applies and will be charged to the card on file.**

2) Scheduled Appointments

We understand that delays can happen, however, we must try to keep the other patients and doctors on time.

***If you show up 15 minutes past your scheduled time, we will have to reschedule the appointment.**

3) Cancellations/No Call/No Show Policy for Surgeries

Due to the large block of time needed for these appointments, last-minute cancellations can cause problems and added expense for the clinic.

***If these are not cancelled at least 48 hours in advance, you will be charged a \$150 fee; this will not be covered by your insurance company.**

Sina Abhari, MD
Medical Director

A handwritten signature in black ink, appearing to be "Sina Abhari", written over a horizontal line.