

Patient Portal Registration Guide

CCRM provides a secure, online patient portal for you to manage your health and communicate with your financial and clinical care teams. Additionally, we ask that you complete your portal registration, medical health history forms and send us your previous medical records prior to your appointment.

For your first time visiting the portal, you will receive emails from the portal and should initially access the portal via these emails. After your initial portal setup, you should access the portal through our website at: <https://www.ccrmivf.com/patientportal/>.

Welcome to the CCRM Patient Portal

Patient Portal

- Request prescription refills
- Access test results
- Access and update health history information
- Privately message office staff
- Complete new patient consents
- Upload your photo ID and insurance card
- Upload medical records

[PORTAL SIGN IN](#)

Medical Records Upload

[Instructions for How to Securely Upload Your Medical Records](#)

[CLICK HERE TO UPLOAD MEDICAL RECORDS](#)

*Please note:

- You need to create a separate account (not the same as your clinical portal log-in information)
- You may use your phone to upload records, please note there is an app if you wish to download it called "Biscom SFT Mobile".
- Files should be uploaded as .pdf but all formats are accepted.
- Chrome is the best internet browser for this process.

Setting Up Your Portal Account

You can create your portal account from your smart phone or computer. It is recommended to use Google Chrome to access your portal if creating your portal account from your computer.

- 1 Within 24-48 hours of scheduling your appointment you will receive an email from the Patient Portal. Select the "Sign Up!" button.



Hi NINA,

CCRM Boston, LLC has made it easier for you to communicate with us online. Our password-protected website offers convenient features that can save you time. Creating an account is fast and easy!

Sign Up!

Once you've signed up for an account, you'll have 24/7 access to our convenient online services.

Having trouble? Copy and paste this url into your web browser:

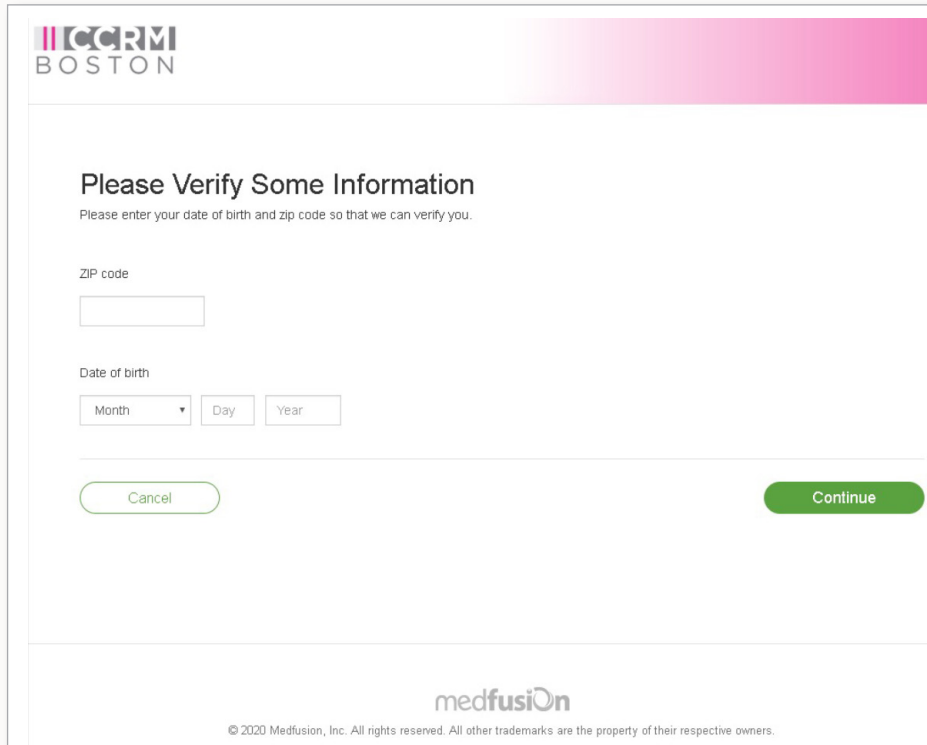
<https://www.medfusion.net/ccrmboston-24702/portal/#/user/activate?lang=EN&uuid=9834011e-d859-49ca-8bdc-79a18241aed9&activationCode=5PA2DT2C>

Thank you,

CCRM Boston, LLC

[Visit our website](#)

- 2 You'll be asked to verify your zip code and date of birth. Enter the information and select continue.



IGHM
BOSTON

Please Verify Some Information

Please enter your date of birth and zip code so that we can verify you.

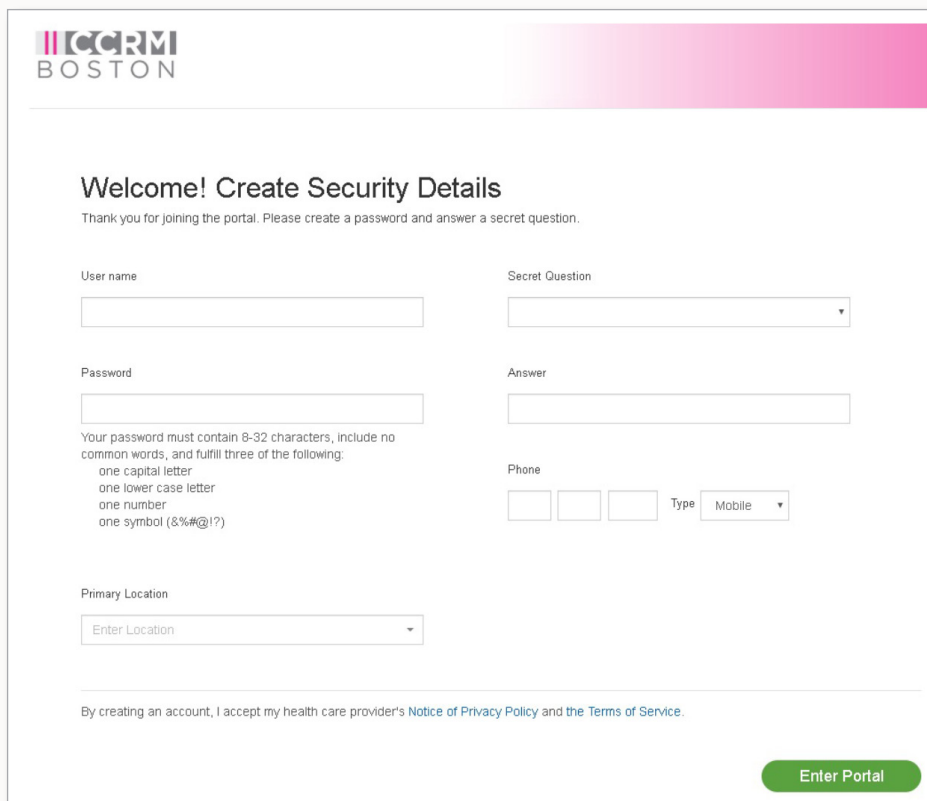
ZIP code

Date of birth
Month Day Year

medfusion

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- 3 Create your user name, password, secret question and answer, and enter your phone number. Select the “Enter Portal” button.



IGHM
BOSTON

Welcome! Create Security Details

Thank you for joining the portal. Please create a password and answer a secret question.

User name

Secret Question

Password

Answer

Your password must contain 8-32 characters, include no common words, and fulfill three of the following:
one capital letter
one lower case letter
one number
one symbol (&%#@!?)

Phone Type

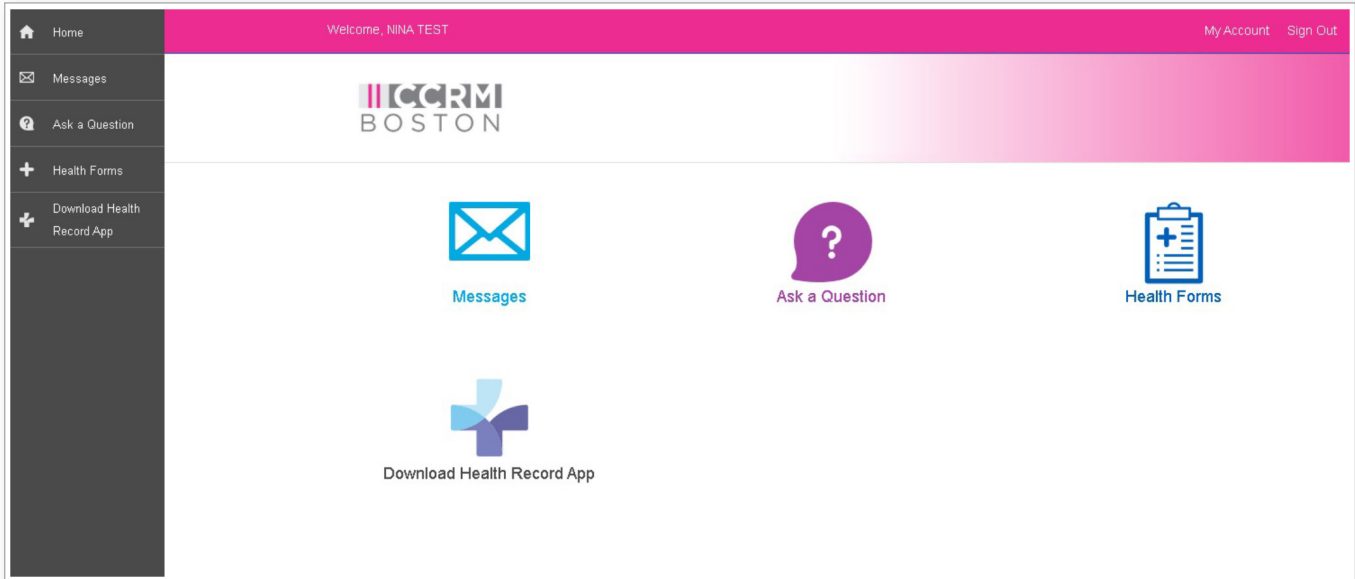
Primary Location

By creating an account, I accept my health care provider's [Notice of Privacy Policy](#) and the [Terms of Service](#).

- 4 Your patient portal account will now be registered and you will be directed to the patient portal homepage.

Utilizing the Patient Portal

In the patient portal, you will be able to complete your new patient medical history forms, message with a member of your care team, download the Medfusion Plus app, and upload your medical records.



- 1 Messages – Select to view past messages with the CCRM business office team or your CCRM clinical care team.
- 2 Ask a Question – Select to compose a message to the CCRM business office team or to your CCRM clinical care team
- 3 Health Forms – Select to complete your Family and Personal Medical History form. **This form must be completed prior to your New Patient Consult appointment.**
- 4 Health Record – Select to view the medical records shared with you by a member of your CCRM clinical care team.

HOW TO GET HELP

If you need assistance while completing your patient portal registration prior to your new patient appointment, please contact CCRM at (877) 201-6931. We are here to help and answer any of your questions.

Once you have completed your new patient appointment, your local care team will provide you with the appropriate resources to support you along your fertility journey at CCRM.

Thank you for being a patient with CCRM.